From: Dale Thorn

To: 'microsoft.atr(a)usdoj.gov'

**Date:** 1/23/02 8:42pm **Subject:** Microsoft Settlement

I can't believe you're softballing Microsoft the way you are.

The way they default Windows 2000 etc. to REFUSE to allow people to install software if it's not "OK'd by Microsoft" is shameful. Oh, sure, you can "get around it" if you want to pay someone 5 times what it's worth to configure the stuff, but why bother? And that's just one example out of hundreds.

If the U.S. Government doesn't get some "real users" of computers to see what Microsoft is doing first hand, and make their judgements from that perspective, then God help us all, because we're getting in deeper by the day.